

Julie Thompson

From: Lisa Wadley [REDACTED]
Sent: Wednesday, 23 August 2017 3:22 PM
To: two
Subject: Legislative Council Select Committee on Taswater ownership.

Attention Natasha Exel,

Traditionally my wife and I are people who are happy trudging along working on the future of our business and blending into the background of daily life, we are firm believers in reward for effort, a fair go for all and that users pay! We endeavour to address and correct any inequities /injustices as they may arise.

In 2015 I attended an information meeting held by Ben Lomond Water (now Taswater) at the seaport in Launceston to address concerns arising from the proposed changes to Water and Sewage charges including the issue of Trade waste. Speaking at that meeting I expressed my concerns that the proposed Equivalent Tenement (ET) was clearly a blood sucking exercise designed to suck the life out of small businesses! There is no real merit in the charge, we only have one facility, in our private residence which we are being charged for, our staff all pay the same charge at their residence, they are the only ones using our facility and unless our staff are going to be discounted at their home to an equivalent amount then you are double dipping leaching funds out of businesses to your own ends, so I propose this charge be dropped in favour of a more evenly spread scheme! This request was widely supported by those in attendance but fell on deaf ears at Benlomond water!

Trade Waste was another issue to which I spoke! Our business is dedicated to having a minimalist impact approach to the environment, we recycle our cooking oils, also oily soapy wash water, we compost our food scraps, including sieved products from our sink, we recycle our cardboard and plastic containers the only product to go down our drains was soapy water! Therefore we believe that according to their (Benlomond waters) guide lines that we did not contribute trade waste! Benlomond water proposed to send an inspector out to verify our claims and if what we were saying was true we would be exempt! an Inspector arrived scrutinised our operating procedures and found that under their guide lines, we in fact did not contribute Trade Waste, and are therefore exempt!

Tas water Have since changed their guide lines so that they can now suck a little more life blood out of our small business and deemed that because we have a hand basin and sink we contribute Trade Waste regardless of what is put down the drain!

I objected to this new assessment and told an inspector from Taswater that I would go to jail before I will accept this arrangement or pay for it!

Issued on the 16 August 2017 was our first account which includes Trade Waste, which I will not be paying because of the inequities of Taswater's system along with the fact that previously their own inspector had set a precedent and declared that we did not contribute Trade Waste!

Frustrating as the attitudes of the management of Taswater are I am hope full that transferring the management of Taswater into trusted government hands willing to fight for a reasonable and fair system that doesn't further burden small business is something that we would support wholeheartedly.

Yours Randall A Wadley