

From: [Holger Brinken](#)
To: [transferofcare](#)
Subject: re: Ambulance never arrived in Pelterata
Date: Wednesday, 27 September 2023 5:22:22 PM

To whom it might concern:

I just wanted to share a recent ambulance experience.

On the 17th July 2023 I rang 000 to assist a victim of a domestic violence assault. She was claiming the 000 operator had hung up on her.

I rang 000 about 2:30pm requesting an ambulance for the young woman who was sobbing on the floor, holding her stomach, uttering her partner had hit her and she was pregnant.

About 20 minutes later a police car arrived from Huonville, trying to speak to the young woman. Her response was "I need an ambulance, I don't need police".

One police officer suggested after some time, if the father of the perpetrator, who was present (and also in the house when the assault took place) could drive the young woman to the RHH emergency department???

The police men then got an update that an ambulance was on its way and should be arriving in 20 minutes.

At about 4pm the policemen told us that the ambulance was not coming anymore.

The young lady got into the car with the father of the perpetrator to seek medical assistance, the police car left, and I was left hoping that nothing bad would happen and thoroughly disappointed with our ambulance service missing in action.

I had told the 000 operator a pregnant woman had been violently hit in the stomach. I could not think of many more urgent situations to require an ambulance.

Kind Regards,

Holger Brinken

