

Patient Transfer Assistance Scheme

Mrs BESWICK question to MINISTER for HEALTH, MENTAL HEALTH and WELLBEING

A Flinders Island constituent recently travelled to Melbourne to seek medical treatment under the Patient Transfer Assistance Scheme. They successfully received their medical treatment but extended their stay, delaying their return travel. As a result of the small delay in return travel, the constituent was ineligible for a full reimbursement under the scheme. The PTAS information on the website does not clearly advertise that a delay will negate reimbursement and the application for reimbursement process commences after travel. Considering the principle of equity underpinning the scheme, how is this fair to families who are relying on this funding to make medical treatment affordable?