

**From:** [Melissa Thompson](#)  
**To:** [transferofcare](#)  
**Subject:** Fwd: My son was told not to come to the hospital last weekend.  
**Date:** Monday, 25 September 2023 5:30:34 PM

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Hi Rosalie

I have forwarded an email conversation to the Premier about my son's treatment with Covid this year at LGH or lack thereof and the response given. Also last year I was taken to LGH by ambulance with a kidney stone. When we arrived at the LGH I was wheeled in through the doors and treated in the corridor. I was then left to sit semi naked in the waiting room. The staff grabbed me a blanket and told me there were "no beds because they are full of people from upstairs". My medical condition was then discussed in the waiting room. There was a lady in the waiting room who had a drip who I think had had a miscarriage but I can't remember the details now. So that lady needed a bed more than I did. I hope this helps the investigation. The response I received regarding my son was a pretyped response that was worth nothing.

Cheers

Melissa Thompson

----- Forwarded message -----

**From:** **Melissa Thompson** [REDACTED]  
**Date:** Sat, 10 June 2023, 18:53  
**Subject:** My son was told not to come to the hospital last weekend.  
**To:** <[premier.correspondence@dpac.tas.gov.au](mailto:premier.correspondence@dpac.tas.gov.au)>

Dear Premier

It seems nothing has changed when it comes to the ED at LGH. Last Saturday 3rd June, my 11 yr old son and I tested positive to Covid. He went down hill rapidly so I bundled him into the car and decided to do the right thing and ring the hospital to see which was the best entrance to use. Despite telling the switchboard he had a fever of 39.3 (it was actually 39.9) I was told "don't bring him in here, I'll transfer you to Covid hotline, you have to go through them first." My son then went to sleep with his eyes half open. I couldn't get him back out to the car for a good hour or more. I sat there with the Covid Hotline nurse monitoring him over the phone. He then spent the next 3 days with a fever and me nursing him whilst I was sick myself. Today is my first good day in a week.

I would really like to know what the government is going to do about this situation? Last year I was taken by ambulance to hospital with a kidney stone. I was seen in a corridor on an ambulance stretcher then sat half naked in the waiting room as there were no beds because they were full of patients from upstairs. Something needs to be done before more people die waiting. The Covid @home team were horrified that a child was turned away and told me to call an ambulance if he worsened overnight. I knew he'd be left in a corridor so I didn't. Honestly this has to stop. Please you have to do something. We voted for your government to do something so please fix it.

Yours Sincerely

Melissa Thompson