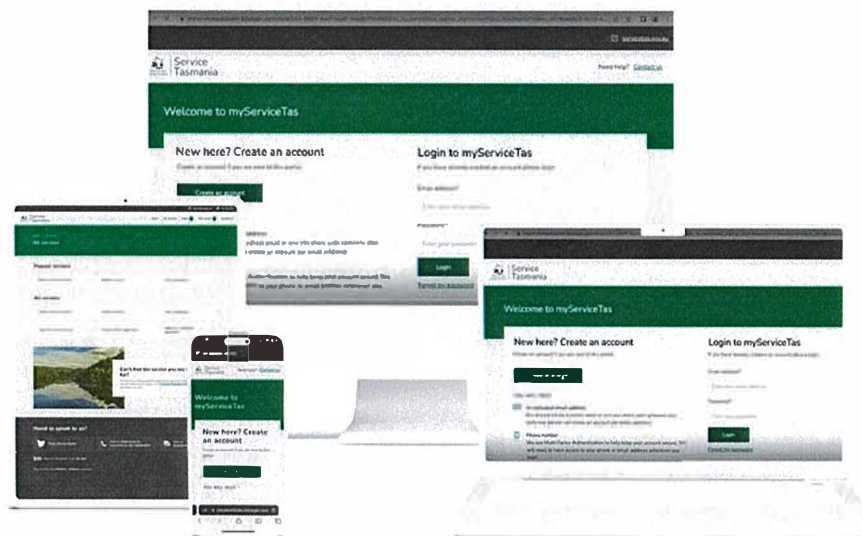


myServiceTas Digital Account

myServiceTas digital account

- DPAC launched the new myServiceTas service in April 2024
- Tasmanians can create a secure personalised account to access selected government services in one place, 'anytime, anywhere'.
- In the first five months, over **42,700** accounts have been created, with just over **15,500** registration and driver licence renewals successfully processed.
- myServiceTas complements Service Tasmania's existing service channels of 27 locations, phone services and website.
- Service Tasmania worked with local Tasmanian business Intuit Technologies to build this first of its kind portal in Tasmania.
- The Government initially committed \$4.3 million over four years in the 2021-22 Budget to develop the digital Service Tasmania portal.
- Funding of \$8.3m over four years has been provided in the 2024-25 Budget to keep myServiceTas operational and enable further services to be developed on the platform.
- A new service was added to myServiceTas on 29 August 2024, giving the ability for landowners to apply for a fire permit or to register an intention to burn.



Picture 1 – myServiceTas accessible on different platforms

Service Tasmania - Service Centre Opening Hours & Map

Region	Location	Address	Hours
S	Bridgewater	Libraries Tasmania, 23 Green Point Road	Monday to Friday, 9.00am - 4.30pm
S	Glenorchy	4 Terry Street	Monday to Friday, 9.00am - 5.00pm
S	Hobart	134 Macquarie Street	Monday to Friday, 9.00am - 5.00pm
S	Huonville	Libraries Tasmania Building, 1 Skinner Drive	Monday to Friday, 9.00am - 4.30pm
S	Kingston	Shop 87A, Channel Court Shopping Centre	Monday to Friday, 9.00am - 4.30pm
S	New Norfolk	10 Bathurst Street	Monday to Friday, 9.00am - 4.30pm
S	Oatlands	71 High Street	Monday to Friday, 11.00am - 4.00pm
S	Rosny	Libraries Tasmania, 46 Bligh Street	Monday to Friday, 9.00am - 5.00pm
S	Sorell	Shop 3, 5 Fitzroy Street	Monday to Friday, 9.00am - 4.30pm
S	Triabunna	17 Vicary Street	Monday to Friday, 10.00am - 4.00pm
NW	Burnie	48 Cattley Street	Monday to Friday, 8:45am - 4:45pm
NW	Currie	10 George Street	Monday, Tuesday, Thursday and Friday, 11.00am - 4.00pm. Closed Wednesday
NW	Deloraine	8 Emu Bay Road	Monday to Friday, 9.30am - 1.00pm and 1.30pm - 4.30pm
NW	Devonport	paranaple Centre, 137 Rooke Street	Monday to Friday, 8.45am - 4.45pm
NW	Queenstown	9 - 13 Driffield Street	Monday to Friday, 9:30am - 4:30pm
NW	Sheffield	64 High Street	Monday to Friday, 9.30am - 12.30pm and 1.00pm - 4.00pm
NW	Smithton	134 Nelson Street	Monday to Friday, 9:00am - 4:30pm
NW	Ulverstone	54-56 King Edward Street	Monday to Friday, 9.00am - 4.30pm
NW	Wynyard	72 Goldie Street	Monday to Friday, 9.30am to 4.00pm
N	Beaconsfield	West Tamar Council Chambers, West Street	Monday, Wednesday and Friday, 9:30-4:30pm. Closed Tuesday and Thursday
N	Campbell Town	Town Hall, 75-77 High Street	Monday to Friday, 11.00am - 4.00pm
N	George Town	George Town Community Hub, 12 Elizabeth Street	Monday to Friday, 10.00am - 4.30pm
N	Launceston	CH Smith Centre, 18 Charles Street	Monday to Friday, 8.30am - 4.30pm
N	Longford	Shop 6, 9 Wellington Street	Monday to Friday, 9.00am - 4.30pm
N	Scottsdale	51 King Street	Monday to Friday, 10.00am - 4.30pm
N	St Helens	65 Cecilia Street	Monday to Friday, 10.00am - 4.30pm
N	Whitemark	2 Lagoon Road	Monday to Wednesday 11.00am - 3.00pm, Thursday and Friday 12.00pm to 4.00pm

