



TASMANIAN HOSPITALITY ASSOCIATION

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8th September 2017

Ms Natasha Exel
 Inquiry Secretary
 Legislative Council
 Parliament House
 HOBART TAS 7000

Legislative Council Select Committee Inquiry into TasWater Ownership

Dear Chair and Committee,

The Tasmanian Hospitality Association [THA] is the peak body that represents more than 450 venues in the hospitality industry in Tasmania and am I writing to this committee as requested by our members.

THA members throughout the State are concerned that more than 20 towns, many of which are where our members live and conduct their businesses are on boiled water or 'do not consume' alerts which is not acceptable in today's competitive tourism and hospitality market, let alone what it is doing to our Tasmanian Brand.

As we are led to understand, only one of TasWater's 79 wastewater treatment plants are up to scratch, yet prices are set to increase by more than 4% this year and councils will take a further \$20 to \$30 million as a dividend.

Frankly this is not acceptable nor is it sustainable.

Then there's the 'Trade Waste' issue.

Trade waste issues are a massive problem for our members presently and there is barely a day goes by when our office doesn't receive a call or an email about trade waste and the problem it is causing our members and industry as the current debacle is placing venues, large and small, under severe financial and emotional stress.

Attached is a small extract of some our members and the issues they are confronted with.


The Government as we see it has proposed to take over TasWater and invest more to fix the infrastructure and issues while keeping prices lower. This is a far better outcome than the one our members are faced with currently.

Importantly, for many months now we have been working with the State Government to look at options to fix the trade waste issue for our industry and members.

The Government to this point has listened to our concerns and has agreed to work with the THA to fix the trade waste issue, but they can only do that if the Legislative Council votes to approve a takeover.

The THA's position with the TasWater ownership is such that a State Government takeover appears to be the best option available and I would be happy to address the select committee if and when required to present further information and examples of the venues and issues faced from all around the state.

Yours faithfully

A handwritten signature in black ink, appearing to be 'Steve Old', with a long horizontal flourish extending to the right.

Mr Steve Old
General Manager

Westcoaster Motel	Brett Cannan	Queenstown	Meter Box, Sewage, Fire Line, Trade Waste, Damage Bi
Rendezvous Café	Nell Bingham	Hobart	Trade Waste - Grease Trap
Lansdown Cafe	Simon Cruikshank	West Hobart	Trade Waste - Grease Trap
Pigeon Hole Café	Belinda & Richard Weston	West Hobart	Trade Waste \$50K + to install grease trap
Ball & Chain	Craig Farrer	Hobart	Trade Waste - Grease Trap
Stanley Hotel / Village	Julian & Tracey Jacobs	Stanley	Trade Waste - Grease Trap
Gepetto's	Karen & Emellio Palermo	Sorell	Trade Waste - Grease Trap
Tall Timbers Tasmania	John Dabner	Smithton	Trade Waste -
Shoreline Hotel	Darren Brown	Howrah	Trade Waste
Salamanca Inn	Andrew Fuglsang	Hobart	Fire Service Connection
Foreshore Tavern Lauderdale	Colin McGillivray	Lauderdale	Headworks
Tullah Lakeside Lodge	Steve de Villiers	Tullah	Trade Waste - Grease Trap
Weldborough Hotel	Kirsten Winspear	Weldborough	Water Supply
Wynyard Waterfront Hotel	Justin McErlain	Wynyard	Trade Waste
Lebrina Restaurant	Scott Minervini	Newtown	Trade Waste Application Charge.
Comfort Gold Rush Inn Queenstown	Bernie Schwartz	Queenstown	Trade Waste - Grease Trap installation & Charge
Shamrock Hotel	Lyn Archer / Michael Steed	Hobart	Trade Waste - Grease Trap
The Bellerive Bakehouse	Chris Kent	Bellerive	Trade Waste - Grease Trap
Richmond Arms Hotel	Clay Ackroyd	Richmond	Trade Waste - Grease Trap
Three Little Ducks	Ruth & Mark De Bont	Bellerive	Trade Waste - Grease Trap
Maypole Hotel	Justin Devine	Newtown	Trade Waste - Grease Trap
Kingston Beach RSL	Graham Hills	Kingston Beach	Trade Waste - Billing / Grease Trap
Geeveston RSL	Vicki Evans	Geeveston	Trade Waste
Charles Street Pantry	Phil Leslie	Launceston	Trade Waste - Grease Trap
Shearwater Tavern	Leigh Reid	Shearwater	Trade Waste