

From: [Margaret Cashman Bailes](#)
To: [transferofcare](#)
Subject: Ambulance Ramping
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Having been advised by my Doctor to dial OOO as the ongoing pains from the probable Gall Bladder area continued. Yes it was, and removed, and a leak also found in the bladder, not nice to have roaming my body for how long? The paramedics were thorough, getting me from rural to Hobart, then wheeled in to Emergency to join a full waiting room of others needing attention.

The whole day was of many tests, and much waiting between each test, of which each medical hospital staff had their jobs of expertise to do, and for me, blood tests, ECG, x-ray, ultrasound, then after the Emergency Department of 10am-5.30pm, (so packed out) then the final words from the Surgeon, "Fast from midnight, Operation 4pm next day," then recovery. All giving me insight into how extremely busy each area of the Royal Hobart Hospital was and is. One or two hiccups for me post op, but all well now.

Ramping surely would be decreased, less emergency rushing about, after all, staff can only do so much, the rest is inhuman, dangerous, very out of sensibility, exhausting, poorly managed by whomever, and quite frankly, most of us there must have wished better while we patiently waited. We constantly read about the problems.

I felt in a different world once again, (having had a lot of operations over the years). One thing missing is lovely gardens post op., the call of birds in the native trees and shrubs. Staff are usually kind, caring, always prepared, giving their all for us. They are the backbone of the profession, with years of training, the specialising, the always there for us, and how dangerously close to breaking point these days, let alone underpaid award rates surely, overtime, and more?

Having observed many problems all round for too long, much despondency and caring noticeable from those genuinely caring politicians in Government included, we are all in trouble as our world suffers, with worse to come.

I digress. I come from WA where an annual fee was paid for ambulance cover. I was surprised there is free passage here in Tasmania. We always understood this fee as necessary, like one pays for all kinds of cover, i.e. RACT, Insurances, Rego, it could be a huge asset for the Ambulance Service, and has been mentioned time and again over the years..

Thank you to all who got me through, and back home, love you all for all you give. I am behind you all the way as you should be rewarded better in every way. It is unbearable to see this so out of control situation while too many are laughing all the way to the bank, and seemingly to most of us, not achieving much, such a waste, as the best are always in the background waiting to step in and make it all better.

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