From: <u>Damian Smythe</u>

To: EPR

Subject: Submission to Inquiry into Energy Prices **Date:** Saturday, 9 September 2023 11:38:07 AM

I write this submission to inform the Inquiry on how rising energy bills are affecting me.

I have changed over to the new digital recording meter and when the meters were usually read, they're now later than prior readings by the meter-man.

This last time I rang twice before the increased bill turned up.

In fact, the first time I rang, the lady stated that it would arrive in a couple of days. After 10 days, I rang again found out the cost & it still took another 2 days to arrive.

I have been considering to ask for the digital meter to be taken off & changed back to the original meters.

Damian Smythe

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