

RBF Tasmania - Claim Timeframe

Mrs BESWICK question to TREASURER

I have personally observed and heard of several other incidents about delays from RBF super funds in assessing claims and reasonable requirements they place on claimants to put proof of claims, particularly where spouses have passed away and the claim is going to the left-behind spouse. This organisation has been well known as the slowest and worst of assessments by lawyers, Centrelink workers and the like who come into contact with these claims. This is a significant issue, particularly for vulnerable people who are in these circumstances and are grieving. Can you confirm the expected time frames for these claims and assessments and how often RBF Tasmania and its representatives actually meet those expectations?