Patient Travel Assistance Scheme – Effectiveness

Mrs BESWICK question to MINISTER for HEALTH, MENTAL HEALTH and WELLBEING

Last week, I met with a resident from King Island who raised concerns about the Patient Travel Assistance Scheme. The scheme states on its website that it covers some costs for travel and accommodation. Despite this, patients have been denied support unless they travel both ways in one day. As I personally experienced a three-hour delay on my flights, I find it very unreasonable to expect patients to align a service within these tight timeframes when they are impacted by the weather.

Do you honestly think that this scheme is working? Can you identify improvements to be implemented to better meet the needs of these residents?