

From: [Geoff Bromfield](#)
To: [transferofcare](#)
Subject: Geoff Bromfield
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Gday there. A few months back my son went into the LGH with heart pains . We live 22kms out of town at [REDACTED]. My son's partner(at [REDACTED] Bridgenorth)said that she had dialled 000and could not get through. There was no answer. Then she was told they would ring back but nobody did. After a while she rang us at [REDACTED], and asked us if we could ring an ambulance. We did so and were told it would be out in 30 minutes. We decided to meet it at Bridgenorth football oval which we did and they arrived and transported him to the emergency ward so there was no problem but the problem was really the initial call sort of fell on deaf ears.

Geoff Bromfield