

Do You Have a Complex or Sensitive Complaint?

The SCMOU has been established to continue moving the Department of Health towards best practice in dealing with complaints across the agency statewide.

The SCMOU provides oversight and governance for monitoring and managing complaints across the Department of Health and acts as an escalation point for complex or sensitive complaints.

A key initiative in place is the option for employees, clients and members of the public to raise concerns about inappropriate behaviour by a health staff member, volunteer or contractor directly to the SCMOU by using an online form.

The SCMOU team welcomes your contact and can be contacted via email doh.complaints@health.tas.gov.au or via phone 6166 2374 or 6166 2377.

Scan the
QR Code
to access
the form.

