

**Minister for Energy and Renewables
Minister for Parks and Environment**

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Mr Shane Broad
Member for Braddon
Via Clerk of the House

Email: laura.ross@parliament.tas.gov.au

Dear Mr. Broad,

Shane,

I write in response to your question on behalf of your constituent (Erin) who has been without power since the Storm Event which affected the state at the end of August. Erin had also flagged that she hadn't been able to access the Recovery and Restoration Grant which have been put in place to support people who have experienced financial hardship during the prolonged power outage.

Upon escalation to my office, we have reached out to Erin to gather additional information in order to understand how we can help to minimize any further delays in power restoration. Subsequently, we have been in contact with TasNetworks who have coordinated resources to resolve the situation.

Prior to TasNetworks being able to reconnect the property to the network, damage to private power lines on the property needs to be repaired. TasNetworks has worked with Erin to coordinate this work with her private electrician, to be completed tomorrow (20/09/2024). TasNetworks has committed to ensuring a crew is dispatched on the same day so that Erin has power restored to the property without further delay.

I am pleased to also confirm that Erin has also now received both a \$350 Emergency Food Grant and a \$6000 Temporary Living Support Grant.

I'd like to thank Erin for her patience in working through this matter and urge any other Tasmanians in a similar situation that need support to reach out to TasNetworks or SmartyGrants. Anyone needing assistance with applying or unsure about their eligibility for the Emergency Assistance Grant can contact the Tasmanian Emergency Information Service through 1800 567 567.

Thank you for raising this important matter with me.

Yours sincerely

Hon Nick Duigan MLC
Minister for Parks and Environment