

TasNetworks – Power Pole Installation on Private Property

Ms BUTLER question to MINISTER for ENERGY

Brian and Tanya at Pontypool have been waiting for 12 months to have power connected by TasNetworks to a three-bedroom cottage on their property. The explanation provided by TasNetworks is they are unable to have a pole installed at the rear of their property, as it is a private property, even though Brian and Tanya own it. TasNetworks have agreed to conduct site visits at a cost of \$6000 just to turn up. I contacted TasNetworks three months ago and have received no response, neither has Brian or Tanya. Can the minister assist to find a sensible solution? The matter is in breach of the customer charter of TasNetworks. Surely having the lights switched on shouldn't be this expensive or difficult?